



Pre-Conference | Wednesday, October 13, 2021

Speaker	Topic/Title	Description
Lenny Kimball Director of Compliance Industrial Training Services	Train the Trainer Class <i>(pre-registration required)</i>	
	Pre-Conference Fundraiser Event Brooklyn Bowl Nashville, TN <i>(limited attendance, pre-registration required)</i>	<i>Kick off the 2021 ITS User Conference with us at Nashville's newest bowling alley, Brooklyn Bowl, and help raise money for the National Alliance on Mental Illness foundation.</i>

Day 1 | Thursday, October 14, 2021

Speaker	Topic/Title	Description
Breakfast		
Stephanie Balmer President and COO Industrial Training Services	Welcome!	<i>Opening remarks with ITS President and COO Stephanie Balmer</i>
Tim Foley Director of Security Risk Management Athos Group Security Inc.	TBD	TBD

Vendor/Networking/Food

Wade Balmer Vice President of Operations Duke Energy Representatives	A New Way to Train: Virtual Reality in the Natural Gas Industry (Virtual Crew)	<i>ITS and Duke Energy have teamed up to pair interested clients with their new Virtual Crew VR training service. In this session you'll learn about this new product offering and how it can enhance your training experience.</i>
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Lunch

Lenny Kimball Director of Compliance Lauren McCoy Lead Instructional Designer Robin Martin Compliance Administrator Industrial Training Services	How Do Your Trainers Stack Up: Introducing the New Compliance and Training Academy	<i>Need to train your proctors, evaluators and facilitators? Our Compliance Team will introduce ITS' newest training program, Compliance and Training Academy.</i>
Jason Garland Vice President of Business Development David Landry Midstream Services Representative Blake Stinson Product Manager Industrial Training Services	OnBoard® Verify Hands-On	<i>See our latest and greatest mobile field verifications app OnBoard® Verify in real-time during our mock-up session. From building custom jobs and creating verifications, to viewing all reports, learn how OnBoard® Verify can be the solution for you!</i>

Vendor/Networking/Food

Warren Miller Regulatory Compliance Specialist Robert Lyons Learning Strategist Industrial Training Services	Successor Planning for your Compliance Department	<i>Former PHMSA regulator, Warren Miller and Robert Lyons discuss tackling succession planning for your compliance department. From best practices to lessons learned, this session will leave you with valuable tools to successfully hand over the reigns to your compliance department.</i>
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Reception

Day 2 | Friday, October 15, 2021

Speaker	Topic/Title	Description
Prayer Breakfast (speaker TBD)		
Stephanie Balmer President and COO Industrial Training Services	Welcome Back!	xxx
Blake Stinson Product Manager Industrial Training Services	The Future of ITS Mobile	ITS Product Manager Blake Stinson will give insight into the future of ITS mobile products.
External Speaker (TBD)	TBD	TBD
Industry Panel	Contractor Management with ITS' Suite of Products	Lauren Woolen will lead a panel discussion with ITS clients to understand how they're using our suite of products to best manage their contractors.
Vendor/Networking/Food		
Angelo Munoz Product Solution Architect Chris Taylor Creative Director Matt Markgraf Product/Project Manager Lead Shea Forrester IT Manager Industrial Training Services	What's Coming Down the Road: ITS Roadmap Preview	Our Product and IT teams will take you on a road trip, discussing recent product deliveries and giving you a sneak peak into our product and content roadmap for 2022.
Stephanie Balmer President and COO Industrial Training Services	Closing Remarks/Door Prizes	xxx
There will be multiple admin trainings and QA rooms available that will run concurrently with the main sessions.		
<i>All sessions are subject to change.</i>		