

2021 Virtual ITS User Conference Agenda

Day 1 | Thursday, October 14, 2021

Speaker	Topic/Title	Description
Stephanie Balmer President and COO Industrial Training Services	Welcome!	<i>Opening remarks with ITS President and COO Stephanie Balmer</i>
Tim Foley Director of Security Risk Management Athos Group Security Inc.	Protect Your Business in the New Era of Activism and Protests	<i>Tim Foley will help you understand the potential damage to your operations and business reputation from activists and protests, how to avoid employee reactions that create viral social media moments by educating your team on protester goals and tactics, set behavioral and procedural standards for protest response, and establish a multi-disciplinary team to anticipate and manage protest impacts beyond the front-line action.</i>
Break		
Lenny Kimball Director of Compliance Industrial Training Services Duke Energy Representatives	A New Way to Train: Virtual Reality in the Natural Gas Industry (Virtual Crew)	<i>ITS and Duke Energy have teamed up to pair interested clients with their new Virtual Crew VR training service. In this session you'll learn about this new product offering and how it can enhance your training experience.</i>
Break		
Chris Taylor Keith Campbell LG&E Troy Hart New Mexico Gas Company	Contractor Management with ITS' Suite of Products	<i>Chris Taylor will lead a panel discussion with ITS clients to understand how they're using our suite of products to best manage their contractors.</i>
Stephanie Balmer President and COO Industrial Training Services	Closing of Day 1	<i>Closing remarks with ITS President and COO Stephanie Balmer</i>

Day 2 | Friday, October 15, 2021

Speaker	Topic/Title	Description
Stephanie Balmer President and COO Industrial Training Services	Welcome Back!	
Mike Comstock and Robert Miller	An Understanding of Pipeline Safety Management Systems (PSMS)	<i>Through attendance of this session, a baseline understanding of what a Pipeline Safety Management System (PSMS) is, how PSMS defines the culture of safety within an organizational structure, and how PSMS benefits individuals and natural gas pipeline operators, will be discussed.</i>
Break		
Blake Stinson Product Manager Lenny Kimball Director of Compliance Industrial Training Services	Incident Mitigation Using ITS' Assure and Verify Mobile Apps	<i>Learn how to mitigate risk while using ITS' newest mobile apps, OnBoard® Assure and OnBoard® Verify. Our team will walk you through an incident scenario and show you how to use Assure and Verify to remain compliant.</i>
Break		
Angelo Munoz Product Solution Architect Chris Taylor Creative Director Matt Markgraf Director of Product Blake Stinson Product Manager Shea Forrester IT Manager Industrial Training Services	What's Coming Down the Road: ITS Roadmap Preview	<i>Our Product and IT teams will take you on a road trip, discussing recent product deliveries and giving you a sneak peek into our product and content roadmap for 2022.</i>
Stephanie Balmer President and COO Industrial Training Services	Closing Remarks/Door Prizes	<i>Closing remarks and door prize giveaways with ITS President and COO Stephanie Balmer</i>

All sessions are subject to change.